GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA

UNSTARRED QUESTION NO:632
ANSWERED ON:21.11.2002
WATER FILLED AND UNDERWEIGHT LPG CYLINDERS
ABDUL RASHID SHAHEEN;MANSUKHBHAI D. VASAVA

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether the Government have received complaints from consumers about LPG cylinders filled with water and also underweight at the time of its delivery ;

(b) if so, the number of complaints received by Government during the last three years in this regard, State-wise ; (

(c) the action taken by Government on each complaint, so far ; and

(d) the number of LPG distributorship cancelled during the last three years indulged in such activities ?

Answer

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS AND MINISTER OF STATE IN THE MINIS PARLIAMENTARY AFFAIRS (SHRI SANTOSH KUMAR GANGWAR)

(a) & (b) : During the last three years, Public Sector Oil Marketing Companies (OMCs) received 25 established complaints against their distributors relating to water filled cylinders and 92 established complaints relating to supply of underweight cylinders from consumers across the country.

(c) & (d) : In all such established cases of complaints, the underweight / water filled cylinders were replaced free of cost by the distributors. In addition to this, action against erring distributors had also been taken in terms of prevailing Marketing Discipline Guidelines (MDG) / Distributorship Agreement in each case.